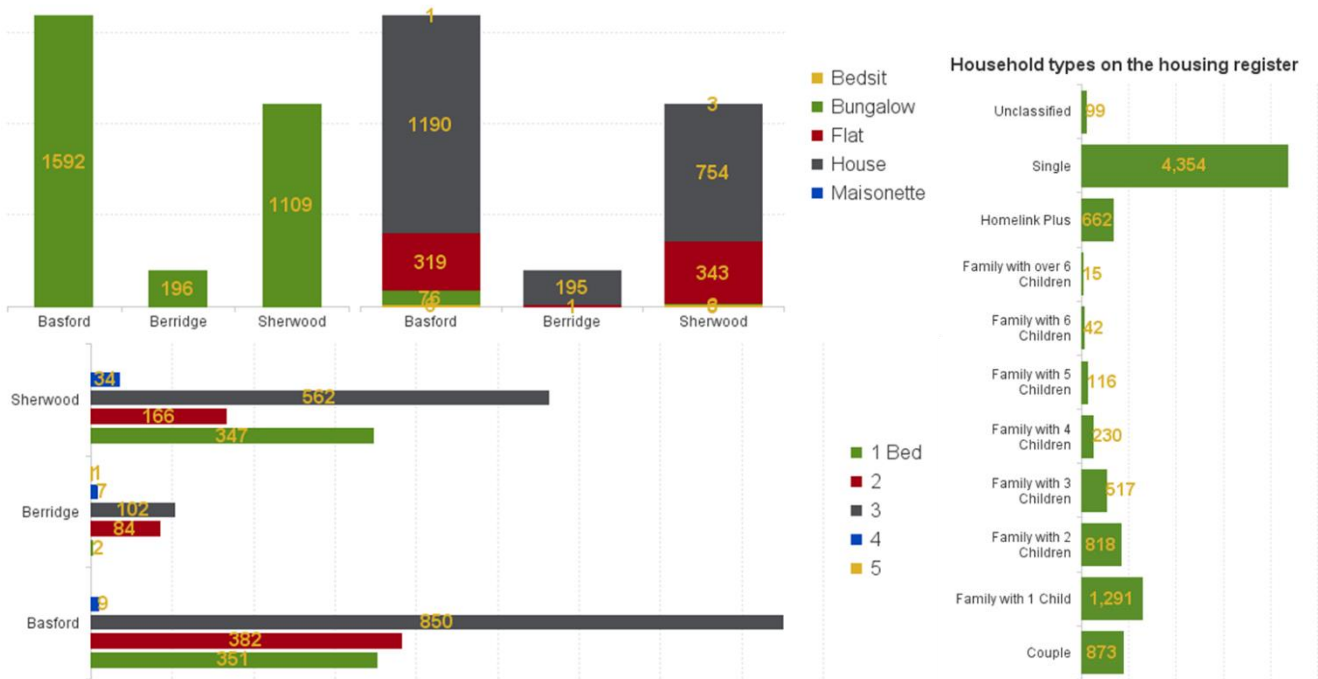


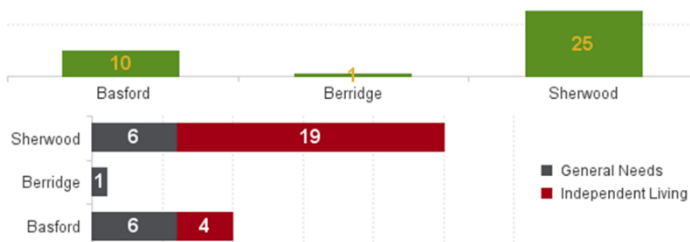
AREA COMMITTEE REPORT – BASFORD, BERRIDGE AND SHERWOOD (APRIL-OCTOBER 2019)

HEADLINE DATA



LETTINGS AND RELOCATION SUPPORT

The number of voids available to let



The average void relet time between 01-Apr-2019 and 04-Nov-2019

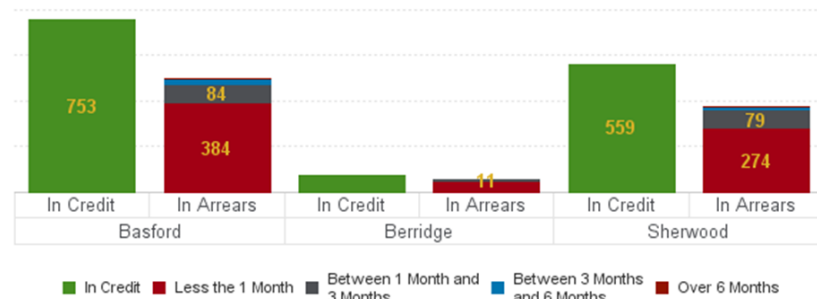
	Ave no. of days to let a property	Number of Voids let in the period
Basford	39.35	34
Berridge	24.5	4
Sherwood	27.15	53

NCH Commentary: Verbal updates to be provided on the night of Area Committee

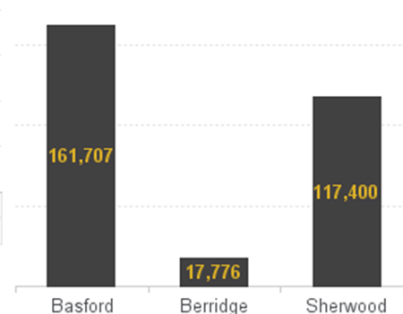
HOUSING INCOME MANAGEMENT

NCH Commentary: Verbal updates to be provided on the night of Area Committee

Rent accounts in credit/arrears

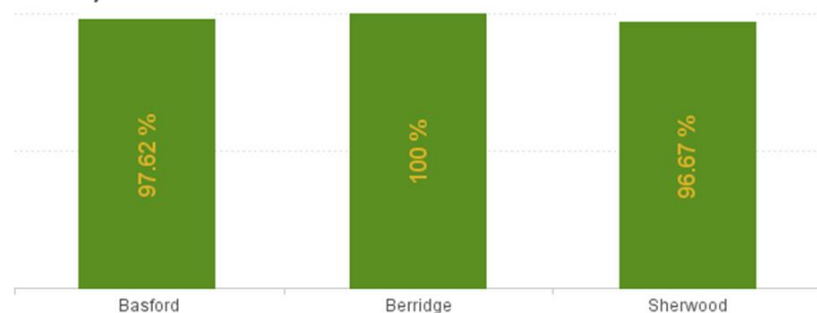


Value of current arrears (£)



NEW TENANCY SUSTAINMENT

New Tenancies Sustained which started between 30/10/2017 & 30-10-2018 00:00:00 (sustainment is judged by the tenancy lasting more than 12 months).



Termination reason of non-sustained tenancy in period



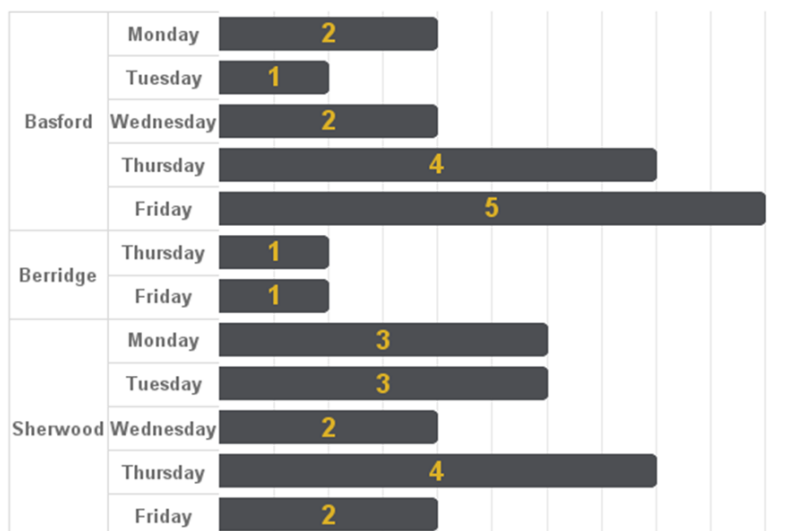
NCH Commentary: Verbal updates to be provided on the night of Area Committee

REPAIRS AND MAINTENANCE

The number of responsive repair appointments between 01/04/2019 and 30/09/2019



The number of missed appointments

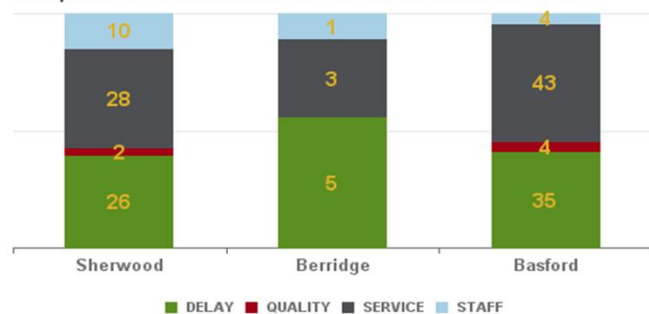


NCH Commentary: Verbal updates to be provided on the night of Area Committee

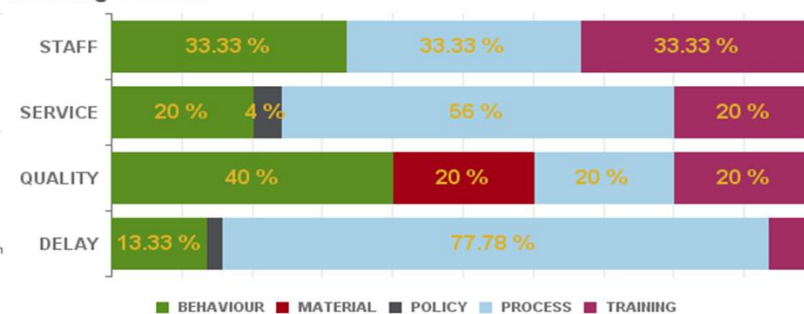
CUSTOMER INSIGHT

NCH Commentary: Verbal updates to be provided on the night of Area Committee

Complaints reasons between 01/04/2019 and 30/10/2019



Learning Outcome



ANTI-SOCIAL BEHAVIOUR

NCH Commentary: Verbal updates to be provided on the night of Area Committee

AC Ward	Basford, Berridge and Sherwood (All)
Row Labels	Sum of Number_Of_Cases
Alcohol Related	1
Criminal Behaviour / Crime	1
Garden Nuisance	9
Litter / Rubbish / Fly-Tipping	1
Misuse of Communal Area or Loitering	1
Noise	12
Physical Violence	2
Prostitution / Sexual Acts / Kerb Crawling	1
Staff abuse	3
Tenancy Fraud (TFI'S ONLY)	2
Verbal / Harassment / Intimidation / Threatening	8
Grand Total	41

ASB Cases Received 01 April 2019 - 31 October 2019

